Appendix 22

Communication Feature Analysis Matrix

Communication Feature Analysis Matrix

Title and Author of Literary Text:_____.

Directions to Students: Create a list of 4-6 characters from a work of literature you are studying. Write the names of these characters in the far left column. Then, for each character, place a check mark in the box for each communication behavior that is typical of that character. Mark all that apply.

	Persuasive Strategies							Collaborative Problem Solving							Listening to Understand							Making Connections							Obstacles to Understanding							Relationship Building						
Literary Characters	supports claims with evidence	shares personal stories	uses humor	uses deductive reasoning (if…then…)	appeals to own authority or power	appeals to fear or anger	appeals to self-interest	negotiates agreements	explores multiple perspectives	contributes own insights	tests different solutions	works to build consensus	compromises	seeks additional information	paraphrases others' words (mirrors)	summarizes others' views	checks for understanding	postpones judgment	asks clarifying questions	reflects on past experiences	draws on prior knowledge	sees similarities and differences	relates to others' experiences	synthesizes information	sees the big picture	interrupts others	deceives self or others	dominates conversations	threatens to harm others	withdraws	insults others or calls names	uses sarcasm or ridicule	encourages others	validates others	promotes equity of participation	expresses empathy	sets ground rules or norms

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